

DrDoctor Carbon Reduction Plan

Published March 2024

Supplier Name: ICHH Ltd (T/A DrDoctor)

Publication Date: 18th March 2024

Commitment to achieving Net Zero

ICNH Ltd. (T/A DrDoctor) is committed to achieving Net Zero emissions by 2035.

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline Year: 1/10/2022 – 30/09/2023		
Additional Details re	elating to the Baseline Emissions calculations.	
DrDoctor has not predour first reporting pe	viously assessed or reported on emissions therefore this is riod.	
Baseline year emissi		
EMISSIONS	TOTAL (tCO2e)	
Scope 1	0	
Scope 2	10.89	
Scope 3	303.39	
•	Upstream transportation & distribution: 0.0* Waste generated in operations: 0.66 Business travel: 37.95 Employee commuting: 122.15 Downstream transportation & distribution: 0.61	
Total Emissions	314.29	

^{*}This is a service-based business with no physical products being transported.

Current Emissions Reporting

Reporting Year: 1/10/2022 – 30/09/2023

DrDoctor has not previously assessed or reported on emissions therefore this is our first reporting period. For future reporting we will reporting for a whole calendar year.		
EMISSIONS	TOTAL (tCO2e)	
Scope 1	0	
Scope 2	10.89	
Scope 3	303.39 Upstream transportation & distribution: 0.0* Waste generated in operations: 0.66 Business travel: 37.95 Employee commuting: 122.15 Downstream transportation & distribution: 0.61	
Total Emissions	314.29	

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Emissions reduction targets

This is our first carbon footprint, to progress us to achieve Net Zero, we have adopted the following carbon reduction targets.

We have used the SBTi tool to set a short-term science based target for the year ending 30th September 2029, based on an absolute contraction approach and the below 1.5°C pathway.

DrDoctor commits to reduce absolute emissions across Scopes 1, 2 and 3 of the GHG protocol by 37.8% from a 2022/23 baseline year.

No emissions sources from our baseline are excluded from the target

Carbon Reduction Projects

Completed Carbon Reduction Initiatives

The following environmental management measures and projects have been implemented since the 22/23 baseline.

- Continue to procure 100% renewable electricity for our office
- Promoting active travel by providing adequate cycle storage and shower facilities
- Creating a sustainability guild for DrDoctor employees to join to help educate and drive sustainability practices across the company
- Stopped food at home deliveries We've decided to discontinue the use of Deliveroo/Just Eat for sending food to homes to help reduce our Carbon footprint.

In the future we hope to implement further measures such as:

Sustainable procurement policy

- Work with our suppliers, encouraging them to measure, report and reduce their own emissions.
- Sustainable business travel
 - Implement a new policy to reduce travel and support the use of more sustainable modes of transport
- Sustainable commuting
 - o Implement a new policy to reduce commuting and encourage the use of more sustainable modes of transport. We will also expand and enhance our data collection (including in-depth commuting survey) to improve the precision of our emissions reporting.
- Sustainable remote working
 - Implement new policy to encourage sustainable home working through education and home improvements kits (draught excluders, radiator reflectors etc)
- Sustainable hardware
 - Hardware lifecycle management; Investigate sustainable, procurement, management and disposal of hardware. Including choice of devices/equipment and how people use equipment.
- Reducing client emissions
 - Work with our clients to help reduce their carbon emissions by implementing digital appointments over in person appointments and digital letters/notifications over printed paper letters
- Improving data collection
 - We want to conduct more thorough data collection/measurements to get a more in-depth understanding of our carbon footprint
- Carbon removal credits
 - Where emissions cannot be reduced, we will seek to purchased highquality carbon credits.

Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard¹ and uses the appropriate Government emission conversion factors for greenhouse gas company reporting².

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard³.

This Carbon Reduction Plan has been reviewed and signed off by the Executive Directors.

Signed on behalf of the DrDoctor: 	
Date: 19 / 03 / 2024	••